

Tony Tripp

Digital Government Researcher / Design Strategy Practitioner

atripp9@gmail.com

linkedin.com/in/tonytripp

tonytripp.com

Experience

Career Breaks

2023 - Present / 2018 - 2021

Immersive Experiences & Global Citizenry

- Pursuing completion of my dissertation since 2023 by researching and examining the global phenomenon of digital transformation in government and its contributing factors
- Undertaking impromptu adventures in order to become a better global citizen, to live outside of my comfort zone, and to challenge my perspectives

Booz Allen Hamilton

2021 - 2023

Senior Consultant: Government Experience (VA) & Technology Transfer (ARPA-H)

- Collaboratively stood up the newly established Advanced Research Projects Agency for Health (ARPA-H) in a way that embraces a problem-centric, solution-agnostic mindset
- Conceptualized intersections of human-centered design and lean innovation for healthcare technology innovations to “survive in the wild” through desirability, viability, and feasibility
- Conducted qualitative research to better empathize with stakeholders in their government experience, define problems, and ideate solutions for the Veterans Experience Office
- Simplified complexities of Veterans Affairs (VA) experiences by capturing user insights, applying thematic analysis, and communicating findings with tools such as journey maps

Johns Hopkins Medicine

2016 - 2018

Operations Integration Team

- Drove strategic technology adoption projects by utilizing Real-Time Locating System capabilities and developed models of Emergency Department equipment movement data
- Oversaw the implementation of lean-driven workflows and the adoption of digital technologies for the effective management of consumable assets across campus

Education

Doctor of Education - Candidate

Pepperdine University

- Organizational Leadership

Master of Business Administration

Johns Hopkins University

- Leading Organizations

Master of Arts

Maryland Institute College of Art

- Design Leadership

Bachelor of Arts

University of Pittsburgh

- Economics, Politics and Philosophy

Certificate

Institut d'études politiques de Paris

- Social Sciences and Humanities

Skills

Mixed Methods Research

Project Management

Operations Excellence

Change Management

Human-Centered Design

Volunteer

Pennsylvania State Police 2013 - 2016

American Legion: U.S. Veterans Association 2013 - 2014